



CLEVELAND

Center Court Fulfillment Center | Attn: Returns | 12665 Corporate Dr. | Parma, Ohio 44130

Return Policy

We will gladly accept returns within 30 days of purchase. Complete the form below & ship it back with a copy of your original receipt and your unwanted items to the address above.

- All items must be returned in new condition with original tags attached to ensure full credit.
Shipping and handling charges are non-refundable.
We will process your return once it arrives at our facility and a team member may reach out to you for payment details. Refunds will appear on your billing statement 3-5 business days after processing.
We are unable to process exchanges via mail - visit our Pinecrest store for a fast, easy exchange in person! If you prefer to order online, place a new order at cavs.com/shop and return your unwanted items by mail with this form.

Receipt Number Enter the transaction number at the top of your store receipt

Grid for receipt number with slashes in some cells

Return Items

Indicate one of the following numbers in the first column:

(1) Too Big (2) Too Small (3) Purchased Wrong Item (4) Damaged

Table with 4 columns: REASON, QTY, ITEM NAME, PRICE. Contains 4 rows for item entry.

Contact Information

Provide complete, accurate mailing information to receive your Store Credit.

Form for contact information including fields for NAME, PHONE NUMBER, EMAIL ADDRESS, ADDRESS, CITY, STATE, and ZIP CODE.